

# Psychosocial Provider

## Description:

Our psychosocial volunteers are professionals that provide psychosocial care and guide the patient and family through the surgical experience. They utilize their knowledge of child development to ease patient fears and anxieties by explaining and demonstrating every aspect of care. They facilitate therapeutic play and activities, working with parents, and act as the child's and family's advocate in the often confusing world of the hospital.

## Qualifications:

To be eligible as a psychosocial volunteer with Operation Smile, you must fulfill the following criteria:

- Bachelor's degree or higher in child life, child/human development, early childhood education, education/special education, or psychology, or equivalent as recognized by in-country education/training institutions.
- Have and maintain valid certification/licensure as a Certified Child Life Specialist, Hospital Play Specialist, Psychologist, teacher such as Early Childhood, Education/Special Education as recognized by in-country institutional education/training requirements.
- Minimum 2 years or 4000 hours paid professional experience as a psychosocial provider in a specialty setting such as healthcare, mental/behavioral health, school or child and family focused non-governmental organization (NGO) and/or non-profit setting.
- Work duties prior or present to applying to volunteer regularly include(d) working with children and families in healthcare environments and/or education settings.
- Good interpersonal skills with children, families, and healthcare team.
- Operation Smile recognizes that the Psychosocial profession in healthcare settings may or may not exist in some countries. The application process is very intentional to understand an individual's full educational and professional background. Assessment and determination of these qualifying factors will be considered.
- Background check as regulated by foundation office.

## Application documents needed:

- Completed Operation Smile Application form.
- Curriculum vitae (resume) detailing current experience, in English.
- Certificate/degree and/or licensure in profession, as recognized by country of residence.
- Official or unofficial transcripts or university verified document of completed coursework/curriculum.